

The Sacramento Golf Club recently surveyed members to acquire information with which to move forward toward the goal of providing club benefits that make the club experience more useful and pleasurable for everyone. We (the club officers) thank to everyone who participated and contributed to our effort. As a result of your responses, we have a better understanding of what you desire from club membership -- and we are carefully and systematically addressing the issues raised by the survey.

It will likely take several months to work through all the issues, but we wanted to provide some early feed-back on where we are and where we are going with this effort. The attached file has been drafted for that purpose. It does not address all the issues -- nor does it provide all the answers. It is a first step. We (the club officers) will continue to work the issues and provide feedback as it becomes available.

Congratulations to Bob Hoogland for being the random prize winner. Contact Benson Won (membership@sacgolfclub.com) to claim your \$200 gift card. Other survey participants contact Charlie Cheung to claim your Range Card for participation.

Again, thanks for your input.

#	Comment or Issue	SGC Response
1.	Free round of golf for anytime use	Current free round may be used only for club events. This choice is deliberate and intended to encourage participation, which is improving. Will consider removing the restriction from the free round
2.	Discount: food	Every SGC event includes a \$5 Food/Beverage coupon.
3.	Discount: range balls	Under consideration.
4.	Discount: tournament (and other) green fees	Green fee discounts are available through various special offers and through the Play Card.
5.	Tournament information: schedule and results	Tournament information is available on the SGC website. This includes the schedule, tee times, handicaps, and results. See related response about the website.
6.	Don't understand membership benefits	The benefits of membership are explained on the web site. If there are problems interpreting the benefits, contact the SGC Membership Chairman. See also the related response about the website.
7.	More guest events	Guests can play in any event -- but can compete for prizes in one event only. To compete in more than one event, they must joint the club.
8.	Tournament/events days	The days are picked on the basis of overall membership preference, but alternatives to the current Thursday/Saturday schedule are being considered.
9.	Group lessons	This was tried, but there was very little participation.

10.	More social events	We "meet" after every event, to await the results and the distribution of prizes. Other "social" events are being considered.
11.	NCGA membership only	This option is being considered.
12.	Flighting	For 2017, we will include flights from the 2-Oak (men) and 1-Oak (women) tees -- but there must be at least four players to constitute a flight.
13.	Very competitive	The club stresses enjoyment over competition, and players always have an opportunity to opt out of the competition and play for fun only.
14.	Handicap limits	There are no handicap limits for SGC events. The NCGA, however, does impose limits for their tournaments.
15.	Pairing for team events (scramble, etc.)	If players want to play in a group event (scramble, better ball, etc.) and do not have a partner, then one will be assigned by the tournament director.
16.	Event types/formats	The selection of event types and formats is based on member feedback.
17.	Website: navigation problems	The website structure is currently under revision.
18.	Awarding of prizes after event	Prizes are awarded immediately after the conclusion and tabulation of results for most events. Some formats do not lend themselves to immediate results, in which case they will be announced as soon as possible. All results are posted on the club web site and unclaimed prizes are kept by the Morton Golf Tournament Director.
19.	Pace of Play	Haggin Oaks strictly enforces their pace of play policy, including any and all SGC events.